



RV RENTAL RESERVATION APPLICATION

Dean Hill RV Center LLC ♦ 3791 Claremont Road ♦ Charlestown, NH 03603

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YOU MUST CALL TO CONFIRM YOUR RESERVATION.

First Name	Mid. Initial	Last Name	Suffix	Street Address, City, State, Zip		
Date Of Birth / /	Phone Number	Cell Phone Number	Comments/Additional Notes:			
Email Address:		Date	Unit Type Requested	Pick-up Date / /	Return Date / /	Number of Nights
Destination (City, State, Country)	Total # of People:					Down Payment
CLEAN DRIVING RECORD? No more than 1 Minor Traffic Violation or At-Fault Accident and NO Major Violations (Reckless Driving, Hit & Run, Driving While Intoxicated) in the last 3 years? ♦ Yes NO Explain if NO:						

IMPORTANT RENTAL INFORMATION AND CONDITIONS

This application is not complete unless ALL areas are initialed and it is signed & dated on the bottom

DOWN PAYMENT _____ (Initials)

A down payment of \$250 per 3 or 7-night package is required to guarantee a reservation on all RV rentals. Estimated charges for the trip are due in full **30 DAYS PRIOR** to the pick-up date. If today is less than 30 days from the pick-up date, full payment is due now. Dean Hill RV Center LLC accepts Cash, Cashiers Checks, Money Orders, VISA, MasterCard, Discover.

Personal Checks are not accepted less than 7 days prior to departure.

CANCELLATION POLICY _____ (Initials)

From the date of the reservation to 30 days prior to the pick-up date on RV rentals, Dean Hill RV Center LLC will refund the down payment less a \$75 processing fee. NO REFUND will be given if cancellation is less than 30 days prior to departure on RV rentals.

SECURITY/DAMAGE DEPOSIT _____ (Initials)

Deposit(s) are due at TIME OF PICK-UP and must be cash or certified bank check. *Personal Checks are accepted 30 days prior to departure.* (\$800 for Motorhomes, \$500 for Travel Trailers and Pop-ups)

REFUND OF SECURITY/DAMAGE DEPOSIT _____ (Initials)

Every effort will be made to make refunds within 15 business days after return of a rental if unit is returned clean inside & out, fuel tanks as received, gray & black water tanks drained and with NO DAMAGE. Refund will be in the form of a Dean Hill RV Center LLC check. The following charges, mileage and sales tax in excess of that estimated, and the cost of repairs for damages deemed to be the customer's responsibility, will be deducted from the security deposit: No Smoking Allowed and unit should be returned odor free from smoke (including campfire smell) or a \$500.00 DEEP Cleaning Fee will be charged; Waste tanks not emptied - \$65.00; Clean inside and out or our cleaning rates are \$70 per hour with a \$100 minimum.

No Pets allowed - When the unit is returned, we should not see any visible signs that there was an animal in the vehicle. This includes, but is not limited to, pet hair, carpet or fabric stains, damage of window coverings, pet food, any smell or odor associated with an animal.

If evidence of a pet is found, you are subject to the following: A) Minimum loss of at least \$200 security deposit B) Excessive cleaning charges C) Any item with permanent damage or discoloration will be replaced

INSURANCE COVERAGE _____ (Initials)

Towable Units: The liability coverage on your tow vehicle should automatically extend to the rental unit while it is attached to your vehicle. Proof of insurance is required before departure. Dean Hill RV Center LLC provides full coverage (Liability, Comp & Collision) when the unit is disconnected from the tow vehicle with a \$500 deductible. You are responsible for the deductible.

OTHER IMPORTANT INFORMATION _____ (Initials)

A) The person named on the RESERVATION APPLICATION must have a valid major credit card, and is the **only person** authorized to sign the rental agreement and take the vehicle off our lot; B) No refund will be issued if the vehicle is returned prior to the scheduled return date nor do we refund unused mileage; C) The rental vehicle is not permitted into Mexico D) **SMOKING**, open flames such as candles or incense are prohibited. E) **Pets are prohibited**, service animals OK; F) Generally, all vehicles will be available for pick up only after 2:00 pm and any departure available by closing time is considered on time. *Early Pick Ups may be available; please call the morning of departure and check with us.* G) Rental Units must be returned by 11:30am, on contracted day of return; if not returned during business hours, you are responsible for the unit until 9:00am the next open business day.

H) All departures and returns are at Dean Hill RV Center LLC, 3791 Claremont Road, Charlestown, NH unless prior arrangements have been made and paid for

I) All authorized drivers must have a clean driving record, be at least 25 years old, be present at the time of departure and have their valid picture driver's license. J) All rental vehicles are subject to sale. We cannot guarantee a specific vehicle will be available. You will be guaranteed a vehicle of our choosing which most closely matches what you reserved per availability. However, we cannot guarantee the same rate but we will make every effort to do so. We will notify you if there are any changes in your reservation.

You have read and agree with all of the conditions on this RESERVATION APPLICATION and all the information you have given us is true and correct. You understand that we may perform a credit investigation on you and a DMV check on all drivers; you hereby authorize us to receive information on your credit and driving record from others. You have read and understand that Dean Hill RV Center may retain all or part of that down payment in the event of cancellation according to the cancellation policy stated above. This is an application only – acceptance by Dean Hill RV Center is by confirmation only. Valid Driver's License with picture is required at time of departure.

CUSTOMER SIGNATURE: _____

DATE: _____